

FastPass Password Manager – Password Reset on External net



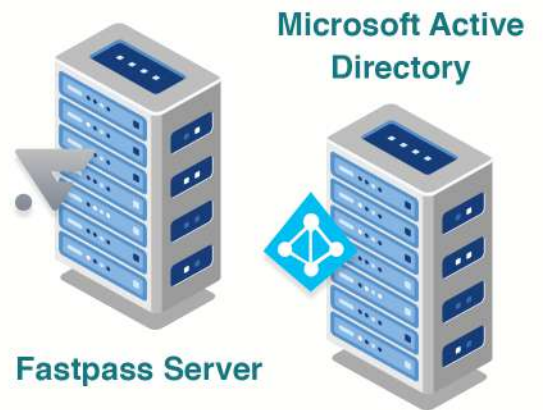
SCENARIO 1:

User has the laptop off LAN, needs to reset the password

1 End User fails to login
User activates FastPass by activating the "Forgot Password" option at the Windows Logon.



User resets the password using FastPass



2 End User Resets password using FastPass
End-user authenticates and resets the Password – the new password is stored in Active Directory.



FastPass Windows client asks FastPass.
Did a Password Reset occur?

Sends back Encrypted user credentials
and VPN information to Windows Client



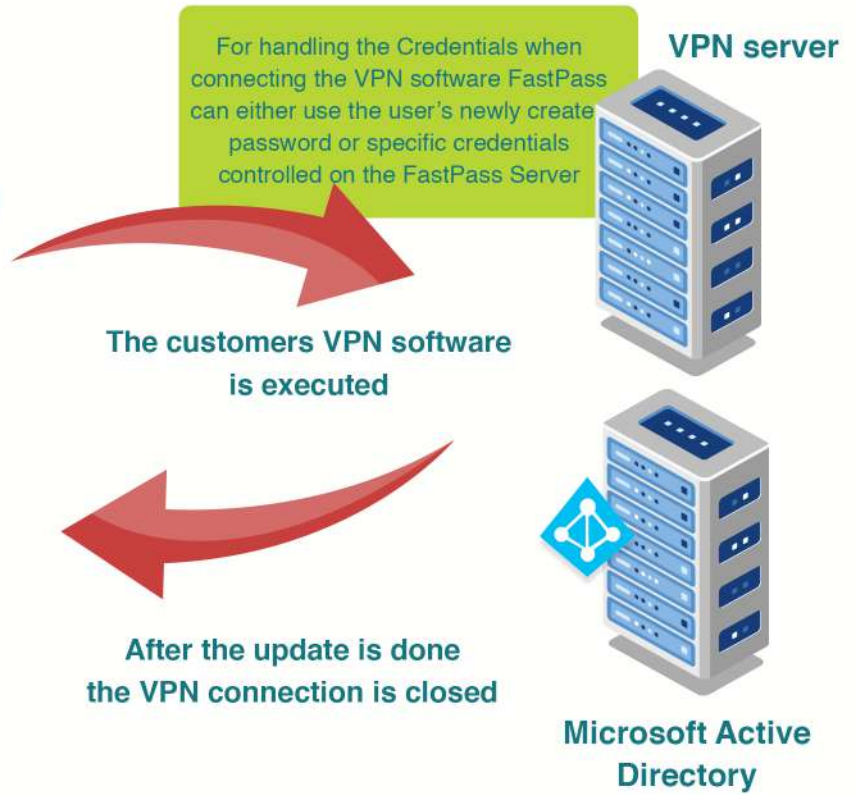
3 End User Exits the Windows Client
At the exit point the Windows Client examines if a password reset did actually occur.

WINDOWS CLIENT

If the Password Reset was completed by the user, Windows Client starts up the VPN Client as informed by the FastPass Server and the local configuration.

Through the tunnel FastPass forces an update of the locally cached password for the user and closes VPN.

For handling the Credentials when connecting the VPN software FastPass can either use the user's newly create password or specific credentials controlled on the FastPass Server



4 Local password cache is updated

After establishing the VPN FastPass forces an update of the locally stored password.



5 End User continues work

The End User can now logon and continue her work with the new password.

Speak to a solutions expert

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