

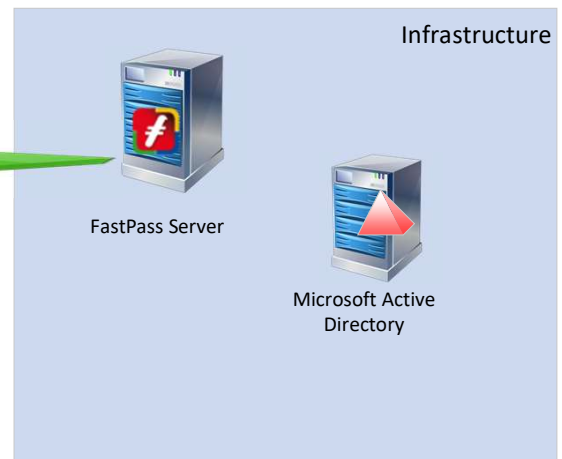
# FastPass Password Manager – Password Reset on External net [1/2]



Scenario

User has the laptop off lan, needs to reset the password

- 1 End User fails to login  
User activates FastPass by activating the "Forgot Password" option at the Windows Logon

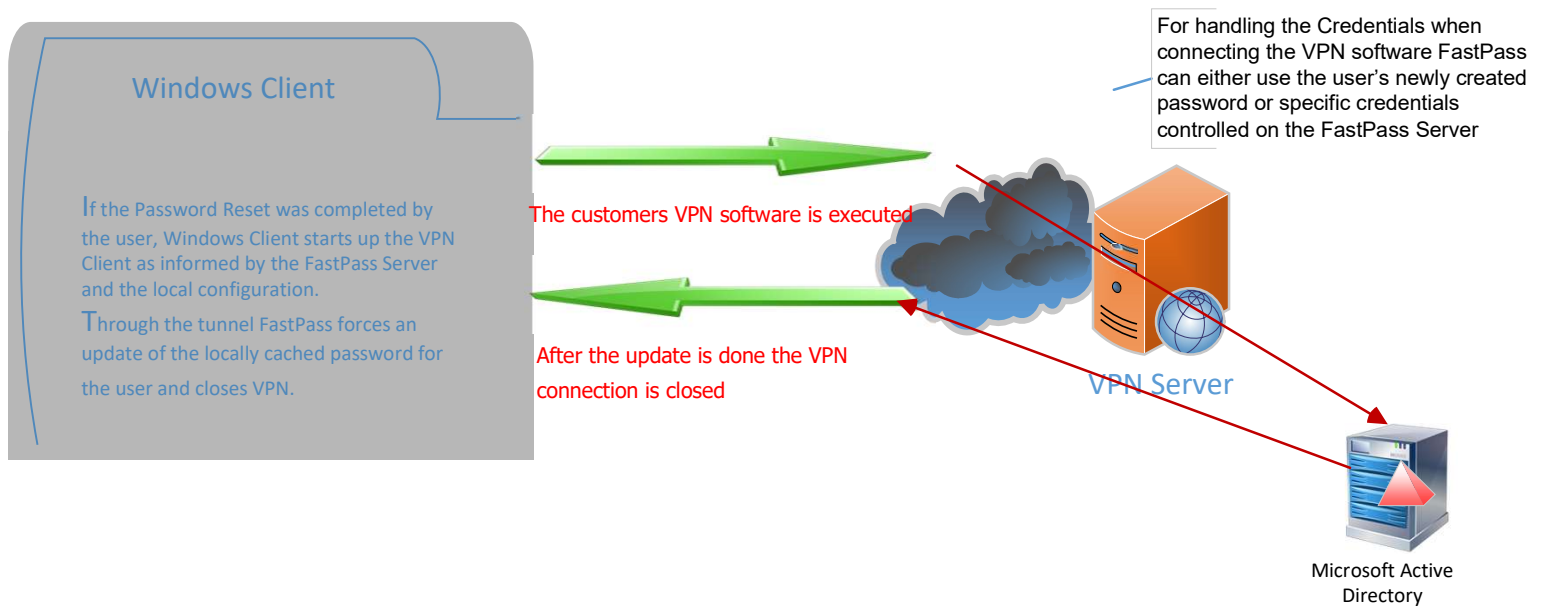


- 2 End User Resets password using FastPass  
End-user authenticates and resets the Password – the new password is stored in Active Directory

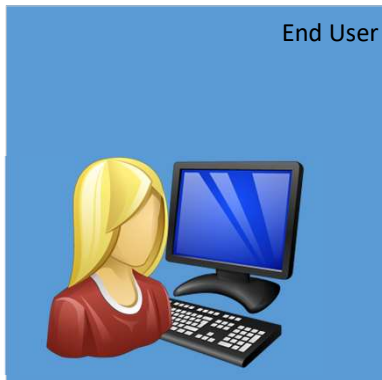


- 3 End User Exits the Windows Client  
At the exit point the Windows Client examines if a password reset did actually occur.

## FastPass Password Manager – Password Reset on External net [2/2]



- 4 **Local password cache is updated**  
After establishing the VPN FastPass forces an update of the locally stored password
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- 5 **End User continues work**  
The End User can now logon and continue her work with the new password
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