

- Reduces help desk cost
- Promotes user productivity
- Strengthen security

**Key technical features:**

- Sits on top of Directories
- Multi-factor authentication
- Multi-organization support
- Multi-vendor support
- Mobile support
- Fault tolerant infrastructure
- Enforcement of complex passwords
- Web-based user interface
- Web-based admin interface
- Windows Client initiated from GINA extension on the login dialog
- Utilizes various FastPass Connectors
- Utilizes AD, ADAM or MSSQL
- Utilizes IIS
- Communicates by SOAP over HTTP using SSL
- Integrates with MIIS
- Integrates with help desks

## Self-Service Password Management for the Enterprise

As organizations adopt increasingly tougher security standards, today's users are required to remember more passwords for more systems. These passwords are more complex and have a shorter lifetime than ever before. The increased likelihood of errors in recalling passwords generates an increase in calls to the Helpdesk for password resets. Overall, this decreases the productivity of the user. These are two factors affecting the bottom-line of the business.

FastPass Password Manager provides the solution to this problem. We have no doubt the product will be "The future of Self-Service Password Management".

### User involvement is the key for ROI

With FastPass Password Manager, users can reset their passwords, unlock their accounts and do other tasks related to their accounts and passwords without requiring any involvement at all from the Helpdesk.

The FastPass Password Manager is simple, flexible, scalable and secure. All this is from a single web-based interface. It has a built in process support so that it supports the enrolment process. It also has a customizable notification system that can inform users and administrators of activities.

In short, after installation – which is typically only hours - you are ready to receive ROI.

### Large Enterprise Support

Today's organizations are consolidating their operations. Production is increasingly outsourced. Companies are merging rapidly. Globalization is an unavoidable fact and competition is mounting. At the same time, the demand for compliance with restrictions and processes is higher. When it comes to security and Password Management, how does a company know if the whole organization follows its defined policies and standards? FastPass Password Manager can help on these tasks.

The FastPass Password Manager is scalable, supports major European languages and configuration of multiple organizations within one installation. We call this "Service Provider Support". In fact, this is what is needed by the large enterprises to operate their own companies. This offer is unique to the market.

### Customizable and easy to integrate

More and more often organizations consolidate various knowledge and information bases into Intranet Portals that present information in a homogeneous style. To confirm to that trend the FastPass Password Manager is customizable in its layout. If this is not enough our client <> server communication is defined on SOA, so that customers or third parties actually can develop their own clients—and build into their existing applications.



Windows Client with GINA extension

**Hardware requirements:**

- 2800 MHz Pentium compatible CPU
- 512 MB RAM
- 2 GB hard disk space

**Software requirements:**

- Microsoft Windows Server 2003 SP1 or later
- Microsoft Internet Information Server (IIS) v. 5.0 or later
- .Net Framework v. 2.0
- Microsoft Internet Explorer v. 6.0 or later
- Microsoft SQL server 2005 service pack 1 or later

**Software requirements for clients' computers:**

- Microsoft Internet Explorer v. 6.0 or later
- Windows XP SP2 or later for the Windows Client

**Software requirements for mobile phones:**

- Windows mobile v.5 or v.6 or
- Blackberry or
- Symbian OS v. 9.5

**Reliable, flexible, personal but non-intrusive authentication**

Proper and reliable authentication of users is one of the largest security concerns that Helpdesk managers and operators deal with today. How can operators receiving a call from an end-user really know that the user is the one he claims to be? A reliable and well-known method is by asking personal questions. This might be too intrusive and how personal and private can we expect the questions and answers to be. The FastPass Password Manager provides solutions in various ways. First, it lets users accessing the Web-interface choose among many questions and stores the provided answers so that they can be checked but not read by anyone. Secondly, if the user calls the Helpdesk we provide neutral information collected from the directory and displayed to the Helpdesk operator.

This is not all. Some accounts could be worth protecting more than others, e.g. Administrators. In addition, some requests could be more insecure than others, e.g. when coming from the Internet or WLAN compared with being on the wired network which for sure requires physical presence in the corporate buildings. To solve this need the FastPass Password Manager lets you define multiple configuration – it is possible to build in criteria on different absolutes such as group membership, network and organization and utilizing our various authentication mechanisms, such as Challenge/Response and PIN-codes sent by SMS.

**Enforced Enrolment**

A vital parameter for the success and ROI of a Password Management solution is that it is used. To make this happen, we deliver the FastPass Password Manager with login scripts and a notification utility. It also comes with reports that let you follow the ongoing status and thereby securing the success.

**Take the opportunity**

The design of FastPass Password Manager is a focus on delivering what enterprises need: scalability, flexibility, uniformity and simplicity and developed with focus on security, as well as robustness and reliability. The product works just out of the box and immediately after finishing the installation process. You can go ahead with fine-tuning our default best-practice configuration parameters to your organizational needs. From there, off you go – start receiving your ROI.

The FastPass Password Manager is without question the strategic solution of choice for the Password Management challenge.

**About FastPassCorp**

FastPassCorp is a global provider of self-service solutions for password management. FastPassCorp is the software division of IT InterGroup A/S and is headquartered in the Greater Copenhagen area, Denmark. IT InterGroup A/S is listed on First North, NASDAQ OMX Copenhagen Stock Exchange [ITIGRP].

